

Appendix E: Open Data 2018 Compliance Process Feedback Survey to ODCs

Respondents:

1. 43 responses
2. 80% of respondents are the official ODC
3. 42% of respondents said it was their first time participating in this process

Insights:

1. Breakdown of responses to how happy the respondent is with how their agency is represented in the report & compliance plan:
 1. 56% - Very happy
 2. 26% - Somewhat happy
 3. 14% - Haven't read the final report
 4. 2.3% (1) - Not happy
 5. 2.3% (1) - Happy
2. Respondent confidence in completing or contributing to compliance reporting requirements:
 1. 35% - Somewhat confident
 2. 65% - Very confident
3. Which reporting requirements did you find confusing?
 1. 55.8% - None
 2. 16.3% (7) - Future releases, automation feasibility
 3. 14% (6) - Future releases, automation feasibility
 4. 14% (6) - FOIL requirements
 5. 7% - Civic engagement requirements
4. Timing starting in April - thoughts from respondents:
 1. 98% - Worked for me
 2. 2% - Too early
5. When did you start working on 2018 compliance reporting within your agency?
 1. 30% - prior to April
 2. 23% - May
 3. 19% - April
 4. 14% - June
 5. 9% - July
6. How much time did you spend working on or supporting compliance reporting?
 1. 47% - 10+ hours
 2. 30.2% - 1-4 hours
 3. 16% - 5-9 hours
 4. 2% (1) - 40-50 hours

7. Which resources were found to be helpful:
 1. 77% - Email reminders from the Open Data Team
 2. 72% - Contacting a member of the Open Data Team
 3. 58% - Open Data Compliance Reporting Handbook
 4. 44% - Open Data Coordinator Resource Page
 5. 44% - Open Data Coordinator Convening in June
 6. 35% - Open Data Compliance Workbook Optional Webinar
 7. 5% (2) - I didn't use any of these resources
8. Which stakeholders, if any, would respondents like the Open Data team to engage with more frequently to help with Open Data reporting requirements?
 1. 42% - None
 2. 28% - FOIL Officers
 3. 23% - General Counsel
 4. 21% - Communications / PR / External Affairs
 5. 19% - Data Owners
 6. 16% - IT team
 7. 14% - Chiefs of Staff
 8. 12%- Deputy Commissioners
 9. 5% (2) - Commissioners
 10. ~6% (3) - Responses along the lines of the agency being too small to need this support
9. How familiar would you say key stakeholders are in your agency (those outlined above)?
 1. 56% - Somewhat familiar
 2. 23% - Very familiar